Out of hours Assistance

*In the unfortunate event you have an emergency outside of our standard working hours (9am – 5.30pm Monday to Friday, excluding bank holidays), please contact our dedicated 24/7 Out of Hours service administered by our trusted third-party provider, Smooth Property Maintenance.*

*For a Commercial or a Rented residential property within a commercial property, please call* ***0333 090 3575****.*

*If you are a Freeholder, Leaseholder or tenant within a Residential block, please call* ***0333 090 6314****.*

*In the first instance we do encourage you to check with your own service provider and/or with your neighbours to see if their property is also affected. Please find below a list of helpful contacts:*

*National Gas Emergency Helpline 0800 111 999  
UK Power Networks 0800 31 63 105  
Thames Water 0845 9200 800  
Police/Ambulance/Fire 999  
Non-emergency Police 101*