



Out of hours Assistance

In the unfortunate event you have an emergency outside of our standard working hours (9am – 5.30pm Monday to Friday, excluding bank holidays), please contact our dedicated 24/7 Out of Hours service administered by our trusted third-party provider, Smooth Property Maintenance.

*For a Commercial or a Rented residential property within a commercial property, please call **0333 090 3575**.*

*If you are a Freeholder, Leaseholder or tenant within a Residential block, please call **0333 090 6314**.*

In the first instance we do encourage you to check with your own service provider and/or with your neighbours to see if their property is also affected. Please find below a list of helpful contacts:

<i>National Gas Emergency Helpline</i>	<i>0800 111 999</i>
<i>UK Power Networks</i>	<i>0800 31 63 105</i>
<i>Thames Water</i>	<i>0845 9200 800</i>
<i>Police/Ambulance/Fire</i>	<i>999</i>
<i>Non-emergency Police</i>	<i>101</i>